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26 February 2020

Sent via email only

Dear Head of School

ORTHODONTIC SERVICES ACROSS NORTH WALES

You may have received correspondence from us last summer regarding this matter. We regret that we have been unable to progress this until recently and apologise if you have previously expressed an interest.

Community Health Councils (CHCs) in Wales are currently undertaking an all Wales project concerning orthodontic services.

We are doing this as we have had consistent contact from parents and on occasion, from young people, regarding their experience of waiting for orthodontic assessments and treatment. These concerns relate to such things as long waiting times for assessment and additionally young people appear to be waiting months and even years for treatment such as braces.

How can you help? We would like you to help us with this project and would be grateful if you could possibly share the attached information with parents and pupils as appropriate. If you require hard copies of any of the attachments (e.g. survey forms) please contact us on either email: yourvoice@waleschc.org.uk or phone: 01248 679284 and leave a message on the answerphone.

Should you have any queries in the meantime, please do not hesitate to contact me.



Rydym yn croesawu gohebiaeth trwy gyfrwng y Gymraeg a'r Saesneg. Os byddwch yn ysgrifennu atom yn Gymraeg byddwn yn ateb yn Gymraeg, ni fydd hyn yn arwain at oedi wrth ymateb i'ch gohebiaeth

We welcome correspondence through the medium of both Welsh and English. If you write to us in Welsh we will answer in Welsh, this will not lead to a delay in responding to your correspondence

Cyngor Iechyd Cymuned Gogledd Cymru yw enw gweithredol Cyngor Iechyd Cymuned Betsi Cadwaladr
North Wales Community Health Council is the operational name of the Betsi Cadwaladr Community Health Council

Please note that the closing date for all responses is Friday 3rd April 2020.

Yours sincerely,

A handwritten signature in black ink that reads "Carol Williams". The signature is written in a cursive style with a large initial 'C'.

Carol Williams
Deputy Chief Officer
North Wales Community Health Council